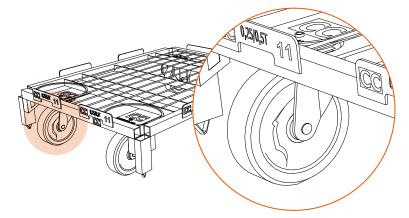


Non-functional bases can be handed in at a CC depot or partner depot for repair and exchanged for functional bases.

# When is a base non-functional?

The wheel is torn.



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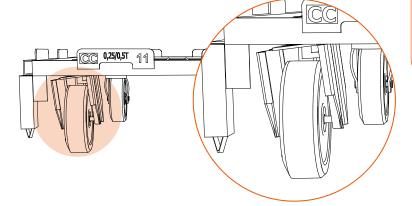




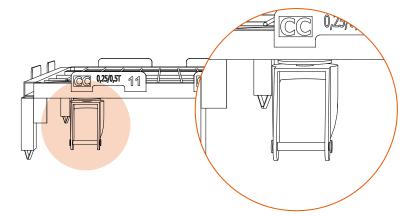
# When is a base non-functional?

(continued)

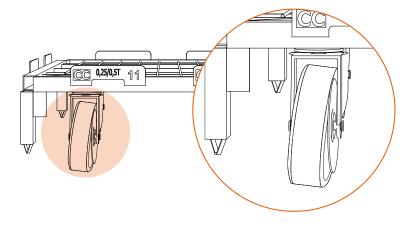
Wheel castor has come loose from the base or from the wheel.



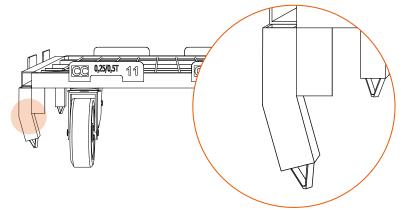
Wheel is missing or hanging.



Wheel cannot turn or the steering wheel cannot turn easily around its axis.



Corner guides are 05 bent. Stacking according to the stack instructions is not possible.



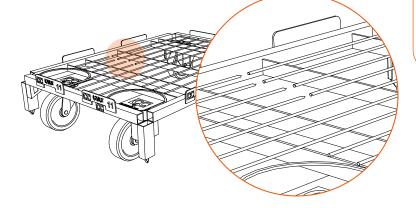
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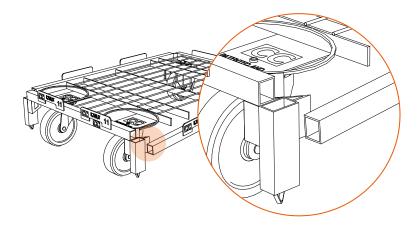
### When is a base non-functional?

(continued)

Wires are broken.



Tube frame is broken / broke at the welding points.



# When is a base not accepted for exchange?

Bases cannot be handed in at a CC depot or partner depot for repair and exchanged for a functional base when:

- The base is functional.
  - Please note: a base is still considered to be functional when a wheel is wrapped with plastic foil, tape, rope etc.
- The base has no CC marking on the outside or inside.

